



長 榮 香 港 有 限 公 司

EVERGREEN MARINE (HONG KONG) LTD.

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2021.04.29

Cessation of issuing paper R/O (w.e.f. Jun 15, 2021)

Dear Valued Customer,

Hong Kong Container Terminal Operators Association (HKCTOA) has announced that HKCTOA members (Asia Container Terminals, COSCO-HIT Terminals, Goodman DP World, Hongkong International Terminals, and Modern Terminals) will go for paperless release of import containers in full scale with effect from July 1, 2021. As of that date, the presentation of QR code at the container terminals' gatehouse will become the mode for the release of import laden containers to truckers.

In response to HKCTOA's full implementation of Electronic Release Order (eRO), we, Evergreen Marine (Hong Kong) Ltd., will cease to issue paper Release Order as from June 15, 2021. To ensure a smooth transition, please get your eRO account ready in advance.

Should you have any queries, please feel free to contact us at 2825 8392.

Customer Service Department
Evergreen Marine (Hong Kong) Limited

停止發放實體提櫃文件 (自2021年6月15日起生效)

尊敬的客戶：

香港貨櫃碼頭商會(HKCTOA)宣佈其成員 (亞洲貨櫃碼頭、中遠-國際貨櫃碼頭、Goodman DP World、香港國際貨櫃碼頭及現代貨櫃碼頭) 將於2021年7月1日起全面實施進口提櫃無紙化操作。屆時，貨櫃車司機必須在碼頭閘口出示電子提櫃文件(eRO)的二維碼(QR Code)提取進口重櫃。

因應香港貨櫃碼頭即將全面實施eRO的操作模式，長榮香港有限公司將自2021年6月15日起全面停發實體進口提櫃文件。為確保順利過渡，請預先開通貴司的eRO賬戶。

若有任何查詢，請致電進口客服2825 8392。

長榮香港有限公司
客戶服務部敬啟
二零二一年四月廿九日